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RESULTS OF PILOT IMPLEMENTATION STUDIES OF DOE'S  
INTEGRATED PERFORMANCE EVALUATION PROGRAM (IPEP)\*

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# **Results of Implementation Pilot Studies of DOE's Integrated Performance Evaluation Program (IPEP)\***

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**37th ORNL-DOE Conference on  
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# Co-contributors

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# Objectives of Pilot Studies

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## SMO Objectives:

- Access laboratory performance information quickly, in useful formats
- Have meaningful, consistent assessments of laboratory performance

## IPEP Objectives:

- Provide laboratory performance information to various user audiences quickly, in useful formats for each users needs
- *Develop a system for providing information to the various IPEP user audiences*

# Types of IPEP Reports

PEPROG/ QUARTER	CLP INORG	CLP ORG	WS	WP	EML QAP	MAPEP	PESP
FY93 Q2	<i>FY93 Q2</i>	<i>FY93 Q2</i>		030			
FY93 Q3	<i>FY93 Q3</i>	<i>FY93 Q3</i>	032		39		
FY93 Q4	<i>FY93 Q4</i>	<i>FY93 Q4</i>		031			
FY94 Q1	<i>FY94 Q1</i>	<i>FY94 Q1</i>	033		40		
FY94 Q2	<i>FY94 Q2</i>	<i>FY94 Q2</i>		032		S1	
FY94 Q3	<i>FY94 Q3</i>	<i>FY94 Q3</i>	034		41	W1	
FY94 Q4	<i>FY94 Q4</i>	<i>FY94 Q4</i>		033		S2	
FY95 Q1	<i>FY95 Q1</i>	<i>FY95 Q1</i>	035		42	W2	<i>AF: GA, B</i> <i>Water: Gamma</i>

Consolidated Reports

WS035  
Single Study  
Report \*

EML QAP  
Single Study  
Report\*

WP033  
Single Study  
Report\*

\* Single Study Reports include historical studies.

# IPEP Report Production Process

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- Acquiring information about laboratories & services being provided to EM & PE Program participation
- Acquiring data from PE Programs
- Providing reports to user audiences

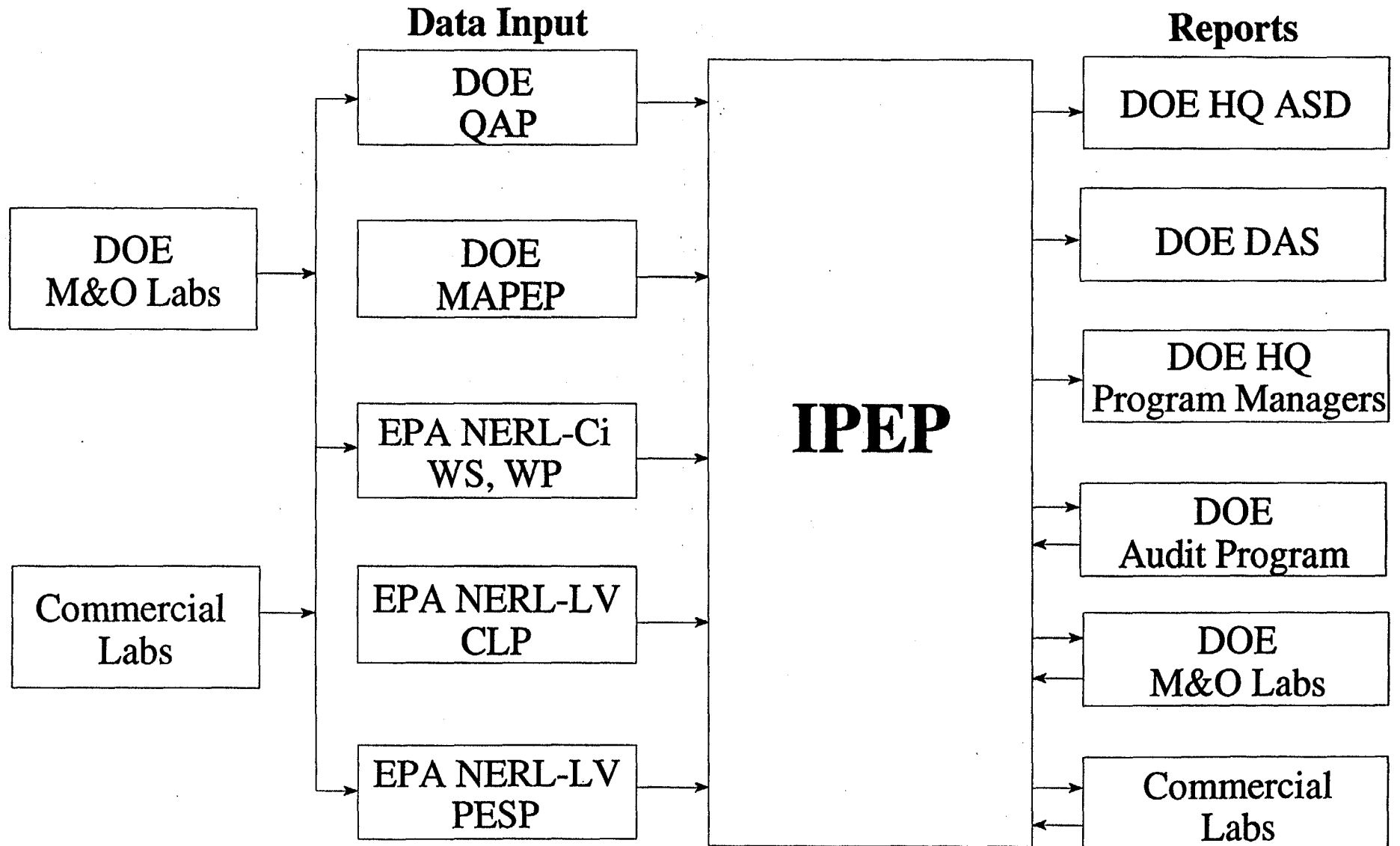


# Acquiring Information about Laboratories

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1. Identify laboratories providing services to EM
2. Identify type of service each laboratory provides to EM  
**OPS Offices, SMOs → LAB DB**
3. Match laboratory EM services to PE program participation
4. Summarize laboratory services, PE participation  
**LAB DB → IPEP → Various PE programs**
5. Query apparent lapses in PE program participation  
**IPEP → OPS Offices, SMOs**
6. Initiate participation in appropriate PE programs  
**OPS Offices, SMOs → Laboratories**
7. Return to Step One

# Integrated Performance Evaluation Program



# Providing Reports to SMOs, OPS Offices

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- Hard Copies
- Electronic versions of reports, via Internet
- ☼ Electronic transmission of data to SMOs, OPS Offices in formats compatible for incorporation into local assessment systems

# IPEP Reports

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- IPEP Objectives
  - Normalize assessments in all reports
  - Support assessments with Corrective Action Protocols
  - Produce all reports in similar formats

*to facilitate*

  - Ease of use by the End Users
  - Subsequent incorporation of information into Consolidated & Management Reports

# Corrective Action Philosophy for Single Study Reports

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- Be reactive enough to be effective for EM needs,
- ... *But* not over-reactive to the detriment of budget or professional relationships
- Attempt to use one system for all reports for consistency & simplicity to end users
- Identify real, acute, problems in current studies
  - Problems with the same analyte in more than 1 matrix
  - Problems with several analytes in the same matrix
- Use historical data to identify chronic problems
- ☼ Bias not yet incorporated into Corrective Action Protocols

# Formats for Hard Copy Single Study Reports are designed to be progressive in level of detail

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- **Introduction:**
  - Specify particular study
  - Detail any problems or anomalies reported by PE Program Sponsor
- **Summaries (Tables & Graphs):**
  - Overall, Matrix/Analyte Class
- **Individual Laboratory Reports (Current & Historical Information):**
  - Individual Laboratory Summary Report (ILSR)
  - Laboratory Individual Analyte Summary Report
- **Appendix:**
  - Brief Individual PE Program Description
  - Explanation of scoring algorithms, assessments

# Individual Laboratory Summary Reports (ILSRs)

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## Formats for WS & WP

- Overall Summary of Performance in Current Study
- & Summary by Matrix/Analyte Class for:
  - % Participation
  - % Acceptable
  - IPEP Assessment
- Identification of Unacceptable Analytes in Current Study
- Recommended Areas for Corrective Action, with Reasons Specified

# Internet Versions of Reports

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- Currently WS, WP, & QAP posted
- No Summaries
- No Corrective Actions
- False Positives correctly incorporated into all reports
- Able to use both graphical and non-graphical browsers



# Laboratory Individual Analyte Summary Report Formats:

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## **WS & WP:**

- Same as Sponsor Format for Current Study

## **WP:**

- Two water samples are treated as different matrices
- Oil is not summarized separately
- False Positives not incorporated

## **QAP:**

- Individual analyte results have been arranged to present data the same as other PE Program Sponsors

## **All:**

- IPEP Assessments
- Historical data for previous three studies

# Operational Issues to Resolve

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1. Permission to access & publish PE data
2. Provision of PE data in local formats for electronic download into local assessment systems
3. Corrective Action:
  - Who informs laboratories?
  - Who initiates follow-up?
4. Others??