Texas Library Association Reference Round Table

50 Years of Reference Service Literature Review Sources

Suzanne Sears and Julie Leuzinger

The 1960’s: Collaboration, Cooperation, & Communication


The 1970’s: Networks & Efficiency


The 1980’s: Patrons First


**The 1990’s: The Technology Boom**


**The 2000’s: Meeting the Patron at the Point of Need**


Sears & Leuzinger 5


**The 2010’s: Assessment & Personalized Service**


