KNOWLEDGE MANAGEMENT IN HEALTHCARE

Managing Valuable Knowledge as a Tangible Asset: Creating Inventories of Organizational Knowledge

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What is your repository strategy?
WHAT KNOWLEDGE?

Health System Support...

- Disease specific collections
- Processes and Workflows
- Patient Services
- Employee Services
- Transitions of Care
- Care Coordination

Supporting

- Payment Reform
- Webinars
- Staff Education
- Patient Education
- Boot Camps
- Clinic Resources

The on-going investment in this knowledge delivers quick access to consistent content for the total health system.
WHAT KNOWLEDGE?

Population Health Management...

• Chronic Care Management
• Social Services
• Transitions of Care
• Care Coordination

PLUS

• Patient Resources
• Clinic Resources
• Workplace Connect
  ➢ Major documents
  ➢ Profiles
  ➢ CPC Plus Connect

These resources helps disseminate consistent information during the rapid expansion of Population Health to support CPC+.

ADDITIONAL INFORMATION

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A sample of Utica Park Clinics’ Knowledge Inventory for Population Health Management is available for download at www.TryonAssoc.com.