CRS Report for Congress

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Fax-on-Demand Services Available from Federal Government Agencies

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Summary

Numerous associations, newspapers, schools, and government agencies are finding fax publishing an efficient way to distribute information to the public or to a targeted audience. This service is often called a "fax-server" or "fax-on-demand." The types of information available by fax can include: services to the public, selected reports, press releases, speeches, statistics, and biographical information. Recipients must have a fax machine.

These services can usually be accessed 24 hours a day, either through a telephone key pad or through the receiver of a fax machine. By calling a contact number, a user hears taped instructions on how to receive a menu of items that can be faxed directly to his or her fax machine. There is no charge other than for a phone call of equal length, including any long distance phone connections that are made.

The following is a list of federal government agencies that offer fax-on-demand services and a brief description of their offerings. This report will be updated as new information becomes available.

Legislative Branch

Library of Congress

Copyright Office

Copyright circulars, regulations, and licensing publications.

(202) 707-2600

Departments

Agriculture Department

Economic Research Service (202) 694-5700 Reports on world agriculture, U.S. agricultural trade, state facts, farm income, and crop-specific data.

Commerce Department

Census Bureau (301) 457-4178 Statistical briefs on U.S. population, economic survey data, Census questionnaire content reports, and lists of telephone contacts.

Health and Human Services Department

| Agency for Health Care Policy | (301) 594-2800 |
|----------------------------------------------------------------|----------------------|
| News releases and fact sheets on agency activities and policy. | Grant announcements, |
| health technology reviews, AHCPR article reprints. | |

Centers for Disease Control—General Information 1-888-232-3299 Smoking and health, adult and childhood immunization, international travelers health requirements, infection control, women's health and injury prevention.

Centers for Disease Control—National Prevention Information Network

1-800-458-5231

CDC fact sheets, statistics on HIV/AIDS, tuberculosis, and sexually transmitted diseases (STDs).

Food and Drug Administration

Center for Devices and Radiological Health 1-800-899-0381 Documents from the divisions of Small Manufacturers Assistance, Device User Programs and System Analysis, and Mammography Quality and Radiation Programs.

National Cancer Institute

Fact sheets, citations, and abstracts on selected topics from the CANCERLIT database. Selected information is available in Spanish.

National Institute of Mental Health (301) 443-5158 Press advisories, professional publications and reports, information about grants, and NIMH calendar of events.

(301) 402-5874

Justice Department

Department of Justice Response Center (202) 307-1480 Information on the FY1999 programs of the Department of Justice including the Bureau of Justice Assistance, National Institute of Justice, Office of Juvenile Justice and Prevention, and the Violence Against Women Office.

Labor Department

Bureau of Labor Statistics (202) 691-6325 Press releases, lists of phone contacts, Consumer Price Index data, employment statistics, occupational safety and health statistics, and productivity data.

In addition to the national fax-on-demand service, the Bureau of Labor Statistics maintains eight regional fax-on-demand services that contain documents pertinent to the region. Contact numbers are:

| Atlanta | (404) 331-3403 |
|----------------|----------------|
| Boston (| (617) 565-9167 |
| Chicago | (312) 353-1180 |
| Dallas (| (214) 767-9613 |
| Kansas City (| (816) 426-3152 |
| New York | (212) 337-2412 |
| Philadelphia (| (215) 597-4153 |
| San Francisco | (415) 975-4567 |

State Department

Bureau of Consular Affairs (202) 647-3000 Travel warnings, public announcements, Tips for Travelers brochures. Visa bulletins and other consular information.

Transportation Department

| Bureau of Transportation Statistics | 1-800-671-8012 |
|------------------------------------------------------------------------------------------|----------------|
| BTS telephone contact lists, directories of transportation data sources, press releases, | |
| and detailed transportation statistics. | |

| Drug Enforcement and Program Compliance | 1-800-225-3784 |
|-----------------------------------------|----------------|
| Documents on alcohol and drug testing. | |

National Highway Traffic Safety Administration

| National Center for Statistics and Analysis | 1-800-934-8517 |
|---------------------------------------------------------------|----------------|
| Traffic safety fact sheets, NCSA reports, and research notes. | |

Office of Small and Disadvantaged Business Utilization 1-800-532-1169

Point of contact listings, program fact sheets, program applications, and *DOT Procurement Forecast* information grouped by requirement or region.

Treasury Department

General Information

Current public engagement schedule, statements by Treasury Department officials. Announcements regarding public debt, Treasury bill auctions.

Foreign Assets Control

Country-specific information on foreign assets, particularly information on U.S. embargoes.

Internal Revenue Service

The most frequently requested IRS tax forms.

Independent Agencies

| Consumer Product Safety Commission | (301) 504-0051 |
|------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Calendar of Commission events, information on major product recalls, product safety publications, injury statistics, and hazard reports. | |
| Environmental Protection Agency | |
| Chemical Emergency Preparedness and Prevention Office | (202) 651-2061 |
| Documents discussing requirements governing emergency planning, emergency | |

release notification, and hazardous chemical inventory reporting.

Office of Emergency and Remedial Response (202) 651-2062 Lists of administrative reforms, community outreach and local government reimbursement documents, Oil Pollution Act documents, and state fact sheets.

| Office of Prevention, Pesticides, and Toxic Substances | (202) 564-3119 |
|-----------------------------------------------------------|-----------------------|
| Information on hotline, clearinghouses, EPA list servers, | agency databases, and |
| major policy issues. | |

| Office of Solid Waste | (202) 651-2060 |
|-------------------------------------------|----------------|
| Environmental fact sheets and neurolattan | |

Environmental fact sheets and newsletters.

Federal Communications Commission (202) 418-2830 Commission agenda, public notices, commissioners' speeches, press releases and job listings.

Federal Election Commission (202) 501-3413 Background on the commission and federal campaign finance law, in English and Spanish. A variety of publications under the subject headings *Disclosure*, *Limitations*, *Public Funding*, *Compliance*, *Clearinghouse on Election Administration*, and *Regulations*.

(202) 622-2040

(202) 622-0077

(703) 368-9694

Food and Drug Administration

Selection of documents issued by the Division of Small Manufacturers Assistance, the Division of Mammography Quality and Radiation Programs, and the Division of Device User Programs and System Analysis.

National Archives and Records Administration

Guides for prospective researchers, information on presidential libraries, regional archives, Center for Electronic Records, JFK assassination records, and motion picture, video, and cartographic branches.

Social Security Administration

Fact sheets on Social Security benefits, some in a variety of foreign languages. Selected tables from the *Annual Statistical Supplement to the Social Security Bulletin*, legislative bulletins, and list of telephone contacts.

1-888-475-7000

(301) 713-6905

1-800-899-0381