What Makes a Good Web Archive?

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What is Web Archiving?

Web archiving: the process of storing and maintaining Internet resources to preserve them as a historical, informational, legal, or evidential record.

Many state and federal archives, agencies, and universities in the United States archive web content

Examples:

- The Internet Archive
- UNT Cybercemetery
- Columbia University Human Rights Web Archive
- Library of Congress Web Archive

Quality in a Web Archive

Ideally, an archived web site is fully functional and identical in every way to the original. However, many factors make perfect quality impossible:

- Rich media such as video, audio, and scripts are difficult to capture and render
- Many sites do not allow crawlers or limit their scope. Ex: social media sites
- A lot of content is behind pay walls or requires log in information to be accessed
- Database-driven sites cannot be captured optimally with current technologies
- Content is missing from the archived site that makes it difficult to understand or use

High-quality Archived Site



10 Reasons to Ban Fracking in Denton

#1: Fracking is bad news for property rights

Fracking has been shown to decrease nearby residential property values and can make it more difficult to get a home mortgage and insurance. Forty-three families in Denton have sued EagleRidge Energy for \$25 million in damage, nuisance, and trespass. The right to property comes with an obligation to respect others' rights to their property. Fracking companies are abusing their rights by harming others.

#2: Fracking poisons our neighborhoods

Evidence is mounting about the health risks of fracking, and air samples from a Denton neighborhood near gas wells showed benzene – a carcinogen – at unsafe levels. Fracking is a nasty business. Would you want this near your home? In Denton, fracking is allowed 250 feet from homes and playgrounds.

#3: Fracking is dangerous

All of the 270 gas wells in Denton are susceptible to accidents like this explosion that caused an entire Texas town to be evacuated. One of EagleRidge Energy's wells in Denton experienced a blowout for over 14 hours that spewed thousands of gallons of undisclosed and toxic chemicals into the environment.

#4: Fracking is a uniquely invasive industry

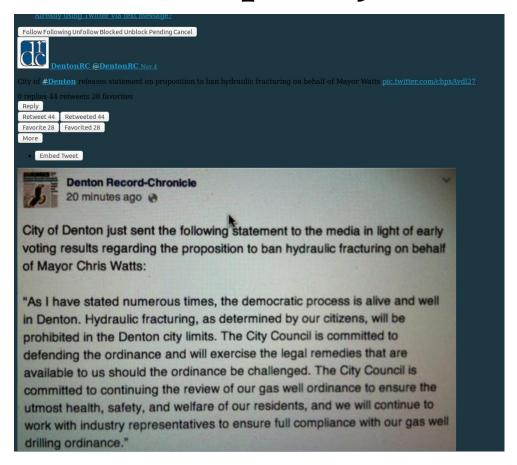
Fracking is the only industry allowed to operate in residential areas and it is also the only industry permitted by law to release non-disclosed and unmonitored toxic chemicals into the environment.

#5: Fracking harms air quality



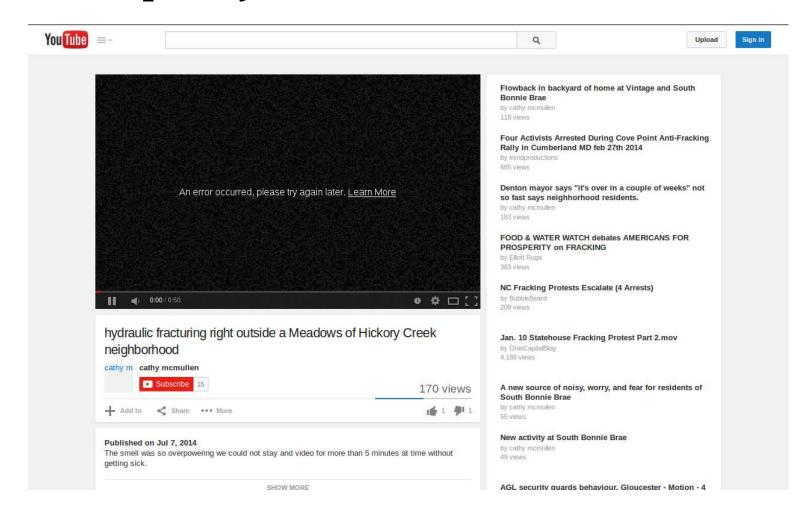
Content has been captured and can be played back. Appearance resembles the original. External links work, which is important for a blog.

Medium-quality Archived Site



Style information is missing but basic intellectual content is still present.

Low-quality Archived Site



Content has been captured, but cannot be played back correctly.

QA process at UNT Libraries

- 1. Crawl engineer configures and launches the crawl
- 2. Student looks at archived sites and records any quality problems in a spreadsheet
- 3. Crawl engineer does follow-up QA: identifies the issues leading to the quality problems and decides how they can be addressed
- 4. Crawl engineer configures and launches a patch crawl

QA spreadsheet

1. Identifying info

- 1.1. Name & URL of site(s)
- 1.2. Present on live web? Y/N
- 1.3. Scope of the crawl
- 1.4. Priority
- 1.5. Depth of site that was checked
- 1.6. Does streaming audio/video work correctly?
- 1.7. Do navigational menus work properly?
- 1.8. Does the site's appearance resemble the original?
- 1.9. Are there parts of the site missing that should have been captured?
- 1.10. Robots.txt rules (ignored/followed)
 - 1.11. List of tools used to do QA

QA spreadsheet (cont.)

- 2. Quality problems & their severity (high/low)
 - 2.1. Missing content
 - 2.2. Wrong representation
 - 2.3. Other errors
- 3. Subdomains not crawled
 - 3.1. Ignored subdomains
 - 3.2. Ignored parts of subdomains
- 4. Should be added to crawl
 - 4.1. Link to be added
 - 4.2. URL that contained the link

Advantages and Disadvantages

- Requires time and effort
- Impossible to navigate an entire website and its outlinks
- Provides an opportunity to investigate the underlying causes of the quality problems & adjust software accordingly
- Results in rich, detailed documentation about every captured resource

QA at Archive-It

- 1. Run a test crawl of sites to be archived
- 2. Identify possible problems and adjust crawl settings if necessary
- 3. Run a QA report on archived content. This lets you know why a resource was not archived
- 4. Browse archived sites manually
- 5. Conduct a patch crawl if necessary

QA at the Internet Archive (LOC)

- 1. Precrawl. Any possible problems are communicated to the LOC web archiving team
- 2. Production crawl. Generate WAT files for the crawl. A WAT file contains metadata for each WARC file and is extremely useful for data analysis
- 3. Automated QA. Perform browser analysis and link analysis on WAT files. Add all the missing content to a "to-be-crawled" list
- 4. Patch crawl. Identify whether the quality problem is a replay issue or a capture issue. Crawl seeds in list
- 5. Human QA. Curators browse the archived content

Aspects of Quality

- Can be measured horizontally (a particular archived site is of high quality) or vertically (an entire collection is of high quality)
- Horizontal & vertical measurements can differ (a high-quality archived site inside a medium-quality archive)
- Can have both objective and subjective dimensions

Aspects of Quality (cont.)

- Correspondence: a one-to-one correspondence between the original resource and the archived resource
- Completeness: archived resource contains all its constituent elements
- Coherence: archived resource integrates diverse elements in a logical and consistent manner
- Integrity: The data elements are uncorrupted and error-free

References

Reyes Ayala, Brenda; Phillips, Mark Edward & Ko, Lauren. *Current Quality Assurance Practices in Web Archiving.*UNT Digital Library. http://digital.library.unt.edu/ark:
/67531/metadc333026/.